

GARRISON

Garrison WPC Floor Float Installation Instructions

When properly installed in accordance with Garrison Collection Instructions, this product will not swell, cup, or crack due to exposure to water from topical spills or moisture from the sub-floor when exposed to such conditions. This product is not designed to withstand submersion from standing water or flooding.

Read Thoroughly Before Starting Installation

If the following instructions leave any unanswered questions or if additional information is required, please contact your local Garrison Collection dealer.

Installer/Owner Responsibility

- We urge you, as the final inspector to inspect for proper color, finish, style, and quality PRIOR to installation. Verify that the flooring is the correct material. Manufacturer declines responsibility for any costs incurred when plank(s) with visible defects have been installed.
- 5% cutting allowance, depending on layout, must be added to the actual square footage amount needed.
- Do not install Garrison Collection WPC flooring as a floating floor where it will be exposed to temperatures greater than 140° F. Avoid exposure to direct sunlight for prolonged periods, doing so may result in discoloration. During peak sunlight hours, the use of the drapes or blinds is recommended.

Pre-Installation Job-site Requirements

It is the installer/ owners' responsibility to ensure that the job-site conditions and job-site sub-floor are environmentally and structurally acceptable prior to the installation of any flooring. The manufacturer declines any responsibility for failures or deficiencies of flooring resulting from or related to sub-floor, sub-surface, or job-site environmental conditions. All sub-strates must be clean, flat, dry, and structurally sound.

- Flooring should be one of the last items installed in any new construction or remodel project.
- Install flooring after cabinets have been installed to prevent damage to the flooring.

Room temperature and humidity of installation areas should be consistent with normal, year-round living conditions for at least one week before installation of flooring. Maintaining an optimum yearly room temperature of 70° F and a humidity range of 35- 55% is recommended.

GARRISON

Pre-Installation Sub-floor Requirements

Note: All sub-floors must be flat to within 3/16" in 10' or 1/8" in 6'.

Subfloors

- Do not install material over wood sub-floors that lay directly on concrete or over dimensional lumber or plywood used over concrete. Refer to ASTM F1482 for panel underlayment recommendations.
- Do not apply sheet plastic over wood sub-floors.
- Basements and crawl spaces must be dry. Use of a 6 mil black polyethylene is required to cover 100% of the crawl space earth. Crawl space clearance from ground to underside of joist is to be no less than 18" and perimeter vent spacing should be equal to 1.5% of the total square footage of the crawl space area to provide cross ventilation. Where necessary, local regulations prevail.
- All other sub-floors - Plywood, OSB, particleboard, chipboard, wafer board, etc. must be structurally sound and must be installed following their manufacturer's recommendations. Local building codes may only establish minimum requirements of the flooring system and may not provide adequate rigidity and support for proper installation and performance. If needed add an additional layer of APA rated underlayment, fasten and secure according to the underlayment manufacturer's recommendations.
- Resilient flooring is not recommended directly over fire-retardant treated plywood or preservative treated plywood. An additional layer of APA rated 1/4" thick underlayment should be installed.

Concrete Sub-floors

- Floors shall be smooth, permanently dry, clean, and free all foreign material such as dust, wax, solvents, paint, grease, oils, and old adhesive residue. The surface must be hard and dense, and free from powder or flaking.
- New concrete slabs must be dry. Maximum moisture level per CaCl test method is 5 lbs. per 1000 in 24 hr. Maximum level for ASTM 2170 In-situ Relative humidity test method - 85%.
- Do not install over concrete with a history of high moisture or hydrostatic conditions.
- Ph level of concrete should be between 7-10.
- The final responsibility for determining if the concrete is dry enough for installation of the flooring lies with the floor covering installer.

WARNING! Do not Sand, dry sweep, dry scrape, drill, saw, bead-blast or mechanically chip or pulverize existing resilient flooring, backing, lining felt, asphaltic "cutback" adhesives or other adhesives.

These products may contain either asbestos fibers and/or crystalline silica. Avoid creating dust. Inhalation of such dust is a cancer and respiratory tract hazard. Smoking by individuals exposed to asbestos fibers greatly increases the risk of serious bodily harm. Unless positively certain that the product is a non-asbestos-containing material, you must presume it contains asbestos. Regulations may require that the material be tested to determine asbestos content and may govern the removal and disposal of material. See current edition of the Resilient Floor Covering Institute (RFCI) publication Recommended Work Practices for Removal of Resilient Floor Coverings for detailed information and instructions on removing all resilient covering structures. For current information go to www.rfci.com

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Existing Floor Coverings

- Garrison Collection WPC flooring can be installed over most existing hard-surface floor coverings (including ceramic tile) provided that the existing floor surface is clean, flat dry and structurally sound.
- Existing sheet vinyl floors should not be heavily cushioned and not exceed more than one layer in thickness.
- Installation is NOT allowed over any type of carpet.
- Do NOT install over wood sub-floor or wood floors adhered to concrete or ceramic tile.
- Never use solvents or citrus adhesive removers to remove old adhesive residue. Solvent residue left in and on the sub-floor may affect the new floor covering.

Scrape, plane or fill uneven boards, holes or cracks using floor-leveling compound if sub-floor is uneven – over 3.2 mm (1/8 in) within a span of 1.2 m (4 ft). If installing over existing tile, use a floor leveling compound to skim coat grout lines.

Starting Your Installation

- For floating installations, an additional underlayment is not recommended.
- **Note:** Larger rooms require additional expansion space. Add 1/16" to the width of the expansion space for every 3' the room extends beyond 25'. Dimensions exceeding 40' in length or width – it is recommended to use a T-Molding for proper expansion.

Work from several open boxes of flooring and “dry lay” the floor before permanently laying the floor. This will allow you to select varying textures, colors, and sheens, and to arrange them in a harmonious pattern. Remember, it is the installer’s responsibility to determine the expectations of what the finished floor will look like with the end user first and then to cull out pieces that do not meet those expectations.

Begin installation next to an outside wall. This is usually the straightest and best reference for establishing a straight working line. Establish this line by measuring an equal distance from the wall at both ends and snapping a chalk line. The distance you measure from the wall should be the width of a plank. You may need to scribe cut the first row of planks to match the wall in order to make a straight working line if the wall is out of straight.

You may want to position a few rows before starting installation to confirm your layout decision and working line. When laying flooring, stagger end joints from row to row by at least 8" (20 cm) for planks. Use the cut-off end to begin the next row when cutting the last plank in a row to fit. If cut-off end is less than 8", discard it and instead cut a new plank at a random length (at least 8" in length) and use it to start the next row. Always begin each row from the same side of the room.

Installation Instructions

These installation guidelines apply to WPC Garrison Collection products. All instructions and recommendations should be followed for a successful installation.

Tools: Tape Measure, Utility Knife, Jigsaw, Tapping Block or Rubber Mallet, Pull Bar, 1/4" Spacers, T-Square, Safety Glasses, Broom or Vacuum and, if necessary, tools for sub-floor repair.

GARRISON

- Garrison Collection WPC floor covering is an interior product and must be stored/installed in a temperature-controlled interior environment, maintained between 55 and 85 degrees F or 13°-29°C.
- Excessive moisture in the sub-floor could promote mold, mildew, and other moisture related issues that will contribute to an unhealthy indoor environment. Garrison Collection is not responsible for damages related to these moisture issues.
- Flexible silicone caulking should be used around the perimeter of the installation in areas being exposed to excessive topical moisture.
- Flooring should be installed after all other trades have completed work that could damage the flooring.
- Use cementitious patching and leveling compounds that meet or exceed maximum moisture level and pH requirements. Use of gypsum- based patching and/or leveling compounds, which contain Portland or high alumina cement and meet or exceed the compressive strength of 3,000 psi are acceptable.
- Inspect all planks for damage prior to installation. If you have any concerns about the product fit or finish, call you local Garrison Collection location. Claims>Returns will not be accepted for any flooring that has been cut to size and/or installed.

Radiant Heat: Garrison Collection WPC flooring can be installed over radiant heat using the floating method.

Radiant heat systems must have a minimum of 1/2" separation from the product. Maximum operating temperature should never exceed 85°F (30°C). Use of an in-floor temperature sensor is recommended to avoid overheating.

- Turn the heat off for 24 hours before, during and 24 hours after installation when installing over radiant heated sub-floors
- Floor temperature must not exceed 85°F (30°C).
- Once the installation has been completed, the heating system should be turned on and increased gradually (5 degree increments) until returning to normal operating conditions.

Warning: Electric heating mats that are not embedded into the sub-floor are not recommended for use underneath Garrison Collection WPC floors.

Installation: Garrison Collection WPC flooring is engineered to be installed utilizing the floating method. Do not install cabinets or fixed objects atop the flooring. Proper expansion space is required. Undercut all doorjamb. Do not fasten wall moldings and/or transition strips to the floor and planks.

- Check groove on plank to make sure it is clean and free of debris.

Completing The Job

- Sweep or vacuum floor
- Clean the floor with proper floor cleaner
- Install transition pieces -i.e. - thresholds, t-moldings, base boards and quarter round. Glue moldings to wall, not the floor.
- Inspect final floor for nicks and or minor gaps - fill with appropriate color putty.
- Unused material should be left with owner and stored in a dry place in case of future repairs are needed.
- Use plywood or hardboard when moving heavy appliances or furniture across floor.

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Preventive Maintenance

- Always protect floors from direct exposure of sunlight that can cause the flooring or stain to change colors. Warranties do not cover damage from UV exposure. Recommended humidity levels are between 35% R.H. - 55% R.H.
- Protect floors when moving heavy objects to prevent permanent scratches and tears. The use of plywood and heavy cardboard are examples of protective barriers.
- Use appropriate wide floor protectors under tables, chairs, and any other heavy home furnishing to avoid permanent damage. As a rule, the heavier the object, the wider the floor protector.
- Walk-off mats should be used at all entrances to absorb soil and moisture. The use of appropriate mats will help avoid scratches and damages to the floor. If mats are placed directly on top of the floors, use proper indoor mats. Mats that can trap moisture underneath have potential to cause possible discoloration. Latex and rubber backings should not be used.
- Area rugs are recommended in high traffic and pivot areas. Avoid shoes with spiked or damaged heels. Also keep pets' paws and nails cleaned and trimmed.

Floor Care & Maintenance

Remember, like any floor covering, our floors will show signs of wear over time, depending on the size and lifestyle of your family. By observing a few precautions and setting up a regular cleaning routine and maintenance program, you can expect years of beauty from your floor. The following are examples of the reasonable and necessary maintenance you are expected to perform. They are not intended to be an exclusive list.

- Sweep or vacuum regularly since built-up grit can damage the surface of the floors. The vacuum head must be a brush or felt type. Be certain the wheels of the vacuum are clean and do not damage the finish. Do not use a vacuum with a beater bar head.
- Remove spills promptly using a soft cloth and cleaning products recommended by the manufacturer.
- Mist a Neutral PH floor cleaner to damp-mop your floor. Do not use floor cleaning machines or steam cleaners as this can severely damage the flooring and will void the warranties.
- Use the manufacturer's recommended cleaners with a clean terry cloth mop. Always sweep or vacuum the floors prior to using floor cleaners. Do not allow excess cleaner to remain on the floors surface as this may permanently damage the floors.
- Do not use 2 in 1 cleaners with polish that may contain acrylics or urethane polish to restore gloss – the use of these products will void the finish warranty and may produce unsatisfactory results when not applied properly.
- Keep pets' nails trimmed, and paws clean and free of dirt, gravel, grease, oil, and stains.
- Place protective felt pads beneath furniture legs and feet to reduce scratches and dents. Replace pads as needed.
- Use a dolly and protective sheets of plywood when moving heavy objects, furniture, or appliances.
- Make certain furniture casters are clean and operate properly (a minimum 1" wide WPC surface where it comes in contact with the flooring is recommended). Clean wheels periodically to remove dirt and debris.
- Remove shoes with spiked or damaged heels before walking on floor.

GARRISON

- Exposure to the sun and its UV rays accelerates the oxidation and aging of the floors. This can cause the stain and/or the floors to fade and/or to change color. We recommend that you rearrange rugs and furniture periodically so the floor ages evenly. Exotic species such as Brazilian Cherry are more susceptible to color change during the aging process. These warranties do not cover damage from the sun and its UV rays.
- Use area rugs in high traffic areas and pivot points (e.g., stair landings, room entries, etc.), especially if you have a large family or indoor pets.
- Maintain the proper Relative Humidity in your home between 35% - 55%. The use of a humidifier during heating seasons may help reduce shrinkage of the floors due to low humidity.