

GARRISON

Garrison Warranty 3D Wood Wall Panels

Moisture and Humidity

PLEASE READ BEFORE BEGINNING INSTALLATION

Room temperature and humidity of installation area should be consistent with normal, year-round living conditions for at least one week before installation of 3D Wood Wall Panels. Room temperature of 65°F to 75°F and a humidity range of 35% to 65% should be maintained during acclimatization, installation, and always afterward. Warning – humidity levels outside of these recommended levels will likely cause movement in your 3D Coverings Wall Panels, including gapping between pieces and possible cupping and checking in the face.

Garrison Collection cannot be held responsible for site conditions. 3D Wood Wall Panels formats, such as solid wood and wood veneer products, are particularly susceptible to showing movement such as edge and end shrinking and face checking when installed at relative humidity levels below the stated minimums on site and/or tip-raising and subsequent end-shrinking when installed over a wet surface or at relative humidity levels above the stated minimums on site.

IMPORTANT: Due to the natural materials and unique finishing processes used by Garrison Collection, 3D Wood Wall Panels may experience tonal and color variation between planks depending on, among other things, time in or out of the box and conditions such as weather, temperature, location, moisture levels, exposure to sun or other elements, and improper maintenance and installation. To avoid dramatic variation between separate pieces of 3D Coverings Wall Panels, it is recommended that installation be completed from the same lot whenever possible. Please note all measurements are approximate due to the nature of wood products, wood products expand and contract with climate changes and are subject to variation without prior notice. Please verify all measurements prior to installation.

3 Year Limited Structural Integrity Warranty

Garrison Collection warrants that the Wall Panels, in their original manufactured condition and installed in a Vertical Surface shall be free from manufacturing defects in assembly for the period of 3 years from the date of the distributor purchase (except as otherwise noted below).

2 Year Residential Surface Finish Limited Warranty

Garrison Collection warrants that the surface finish of 3D Wood Wall Panels purchased for normal residential use is warranted by Garrison Collection not to wear through or separate from the Wall Panels for the period of 2 years from the date of retail purchase under normal use or conditions.

GARRISON

WARRANTIES APPLY TO ORIGINAL PURCHASER ONLY

All 3D Wood Wall Panels warranties set forth herein, including any applicable implied warranties, apply to the original retail purchaser of the Wall Panels only. All warranty coverage terminates if you sell or otherwise transfer the Wall Panels or the property to which the Wall Panels are attached.

LIMIT ON IMPLIED WARRANTIES

To the greatest extent permitted by law, any implied warranty on Wall Panels, including implied warranties of merchantability and/or fitness for a particular purpose, is limited in duration to the duration of this limited warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

What this warranty does not cover.

In order to be covered under this limited warranty, the Wall Panels must be properly installed by a licensed contractor in accordance with all installation instructions provided to the distributor. This warranty does not cover damage arising from improper or unauthorized installation of the Wall Panels. Garrison Collection offers NO additional warranties, expressed or implied, other than those set forth herein and required by law. Neither your retailer nor anyone else has the authority to alter the terms of this warranty. Any representations or promises made by the distributor, retailer or installer which are not expressly set forth herein are not binding on Garrison Collection. This warranty does NOT cover minor separations between boards due to normal expansion and contraction that Wall Panels may experience, based on weather conditions or other natural or outside forces. This warranty does not cover cupping, delaminating, and/or crowning due to excessive moisture or humidity. This warranty does not cover damage caused by improper or incorrect use or application of any surface applied product, this includes any cleaning or disinfectant product applied on the Wall Panels. This warranty does not cover naturally occurring elements of wood within the Wall Panels, including but not limited to open knots or other characteristics resulting from true handmade craftsmanship of the Wall Panels.

This warranty does not cover damages caused by or relating to improper transportation, storage, or installation of the Wall Panels. This warranty does not cover any defects unless the square footage of such defective Wall Panels exceeds ten percent (15%) of the total square footage of your purchased Wall Panels.

This warranty does not cover manufacturing defects in Wall Panels which have been installed which are visible or which reasonably could have been discovered by you or your installer prior to installation. You must notify Garrison Collection of such manufacturing defects before installing the Wall Panels. If not properly notified, Garrison Collection shall not be held liable for any costs or expenses incurred as a result of the purchase or installation of any such defective or unsatisfactory Wall Panels.

This warranty does not cover variances in grain or color found in samples or photographs supplied by dealers or retailers or variances in grain or color between samples and Wall Panels actually received by you, which occur due to the manufacturing process and the use of natural products that age with time. Due to the nature of the Wall Panels, no two Wall Panels will look the same.

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Warranty Disclaimers

ANY WARRANTIES ARISING OUT OF THIS SALE IN ADDITION TO THE ABOVE LIMITED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE LIMITED WARRANTY FOR RESIDENTIAL FINISH WEAR DESCRIBED ABOVE. GARRISON SHALL NOT BE LIABLE FOR LOSS OF USE OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES OR DAMAGES INCURRED BY THE PURCHASER OR BY ANY OTHER PERSON. THE REMEDIES AS DESCRIBED IN THESE WARRANTIES ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE TO YOU FOR ANY BREACH BY GARRISON OF THE EXPRESSED AND IMPLIED WARRANTIES ARISING FROM THIS SALE. THESE WARRANTIES EXCLUDE CONSEQUENTIAL AND INCIDENTAL DAMAGES, INCLUDING BUT NOT LIMITED TO: REMOVAL OR DAMAGE TO MOLDINGS, CABINETS, BUILT-IN APPLIANCES, CARPETING, DRYWALL, WALLPAPER, PAINT, AND ALL RELOCATION COSTS ASSOCIATED WITH ANY REPAIR OR REPLACEMENT OF THE WALL PANELS. YOU MUST UNDERSTAND AND AGREE THAT ALL INCIDENTAL AND CONSEQUENTIAL DAMAGES ARE SOLELY YOUR RESPONSIBILITY AND ARE EXCLUDED AS A POTENTIAL REMEDY FOR ANY BREACH BY GARRISON OF THE EXPRESSED AND IMPLIED WARRANTIES ARISING FROM THIS SALE. SOME STATES DO NOT ALLOW LIMITATIONS ON THE AVAILABLE REMEDIES, OR THE LENGTH OF AN IMPLIED WARRANTY OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE. UNLESS A STATEMENT MADE IN THIS DOCUMENT IS SPECIFICALLY IDENTIFIED AS A WARRANTY, ANY OTHER STATEMENTS MADE HEREIN, OR BY YOUR SELLER, ARE NOT WARRANTIES AND ARE NOT A PART OF THE BASIS OF THE BARGAIN FOR THE SALE OF THE WALL PANELS. ANY AND ALL WARRANTIES, EXCEPT THOSE LIMITED WARRANTIES PROVIDED HEREIN, ARE SPECIFICALLY DISCLAIMED AND EXCLUDED. THIS AGREEMENT SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF CALIFORNIA AND ANY APPLICABLE FEDERAL LAWS OF THE UNITED STATES OF AMERICA. ANY ACTION BROUGHT SEEKING THE RESOLUTION OF ANY CONTROVERSY ARISING OUT OF OR RELATING TO ANY WARRANTIES REFERENCED HEREIN SHALL BE BROUGHT INTO THE COURTS OF THE STATE OF CALIFORNIA, COUNTY OF LOS ANGELES.