



GARRISON

CARE & MAINTENANCE

URETHANE WITH
ALUMINUM OXIDE FINISH
HARDWOOD FLOORING

Care & Maintenance

Instructions: Urethane With Aluminum Oxide Finish Hardwood Flooring

Like any floor covering, Garrison Collection factory finished wood floors will show signs of wear over time, depending on the size and lifestyle of your family. By observing a few precautions and setting up a regular cleaning and maintenance program, you can expect years of beauty from your Garrison Collection hardwood flooring.

CARE & MAINTENANCE GUIDELINES

The following are examples of the reasonable and necessary maintenance you are expected to perform. They are not intended to be an exclusive list:

- Maintain the proper relative humidity in your home (between 35% – 55%) at all times throughout the year. Use of a humidification system may be required to maintain proper humidity levels to avoid excessive drying of the wood flooring.
- Note, seasonal gapping should be expected.
- Surface checking can be expected if the humidity level is not properly maintained between 35% – 55% relative humidity, or if the floor's surface temperature exceeds 82°F.
- Sweep or vacuum regularly to protect

your floors from built-up grit since built-up grit can damage the surface of the wood.

- Always vacuum clean the floors prior to using cleaning solutions.
- When using a vacuum, the vacuum head must be a brush or felt type. **Do not use a vacuum with a beater bar head.** Lastly, make sure the wheels of the vacuum are clean so they do not damage the finish.
- When mopping floors, we recommend using a terry cloth mop. String head mops are not recommended as they tend to leave excess water which can damage your flooring.
- *We recommend using these cleaning products paired with a terry cloth mop:*
 1. Bona Hardwood Floor Cleaner
 2. Garrison
 3. Woodwise
 4. DuraSeal**Do not allow excess cleaner to remain on the floor's surface, this may permanently damage the wood fiber.**
- **NEVER wet-mop**, damp-mop or clean your floor with water or other cleaning products. Failure to clean your floors properly can severely damage the flooring. Damage resulting from these actions may not be covered under warranty. (See warranty exclusions under Improper Maintenance.)
- **Do not use hardwood floor cleaning**

machines or steam cleaners.

- **Do not use oil soaps, liquid or paste wax products, or other household cleaners that contain citrus oils, lemon oil, tung oil, silicon, or ammonia.** In addition to potentially voiding your warranty, use of these or similar products will harm the long-term performance of your floor and may also affect its re-coat ability.
- **Do not use 2-in-1 cleaners with polish that may contain acrylics or urethane polish to restore gloss.** In addition to potentially voiding your warranty, these may produce unsatisfactory results when not applied properly.
- Remove spills promptly using a soft cloth and cleaning products such as Garrison those listed above.
- **NEVER use tape on your floors including tapes with low adhesion properties, or flooring tapes.**
- Use area rugs in high-traffic areas and pivot points (e.g., stair landings, room entries, etc.), especially if you have a large family or indoor pets.
- Keep pets' nails trimmed and paws free of dirt, gravel, grease, oil, and stains.
- Remove shoes with spiked or damaged heels before walking on floor.
- When moving heavy objects, furniture, or appliances, use a dolly

and protective sheets of plywood. Furniture should never be dragged across flooring.

- Verify all furniture casters are clean and operate properly (a minimum 1"-wide vinyl surface where it comes into contact with the wood flooring is recommended). Clean wheels periodically to remove dirt and debris.
- Exposure to the sun and its UV rays accelerates the oxidation and aging of wood. This can cause the wood stain and/or wood to fade and/or change color. We recommend that you rearrange rugs and furniture periodically so the floor ages evenly. Our warranty does not cover damage from the sun and its UV rays.