# GARRISON

CARE & MAINTENANCE

## GARRISON RESILIENT CARE AND MAINTENANCE

# Garrison Resilient Care and Maintenance

**Like any floor covering, Garrison Collection factory finished resilient floors will show signs of wear over time, depending on the size and lifestyle of your family. By observing a few precautions and setting up a regular cleaning routine and maintenance program, you can expect years of beauty from your Garrison Collection resilient floor.**

## CARE AND MAINTENANCE GUIDELINES

The following are examples of the reasonable and necessary maintenance you are expected to perform. They are not intended to be an exclusive list:

- Always use walk-off mats at entries and in high traffic areas, always be careful of any/all rolling loads from kid's toys, furniture, and chairs with proper felt covering is required to be used on all direct contact points. Remove any/all hard plastic or metal sliders, all office chairs require a smooth hard surface mat for all office-style use. NEVER use gym weights or free-standing workout bicycles or training style equipment directly on your flooring, as this will void your warranty.

- Proper floor protection of Ram Board is required for any appliance maintenance, delivery, servicing, or replacing of appliances.

- Proper floor protection with clear plastic is required after installation and flooring may not be covered until 24 hrs. after the installation. Then, place clear plastic and Ram Boards during remodeling and/or addition wherein similar protection is required in order to omit any drywall dust, paint, and debris that may embed itself in the wood grain and cause contamination or trades-related damage.

- NEVER use tape on your floors, even those tapes with low adhesion properties.

- Before placing your new flooring into service, dry sweep until the pad is full, then replace until the area is clean. Do not use a fiber-style beater bar on the flooring; felt type smooth beater bar is recommended. At each cleaning thereafter, flooring requires a clean beater bar and wheels with no debris in the cleaning device

- Dry cleaning similar to a dry sweeping pad or microfiber pad is required to get loose debris and dusting off the floor, once the pad is full, replace the pads until the floor is clean.

- Damp cleaning with any combination of a Swiffer wet jet system or Bona moistened cleaner pad (not spray on the floor) must be pH 7 neutral The moisten pad will clean the surface of the flooring properly. Only use pH 7 neutral cleaners, *DO NOT USE the Swiffer pre-treated moisten pads, this is not pH neutral and will void your warranty or with any other combination of cleaners. For reference of what not to use:

    1. pH level of Dawn dish soap is between 8.7 and 9.3

    2. pH level of Swiffer wet pads is 10

    3. pH Milk/ Magnesium 10.3 / Borax 9.3 / Baking Soda 8.4 / Bleach 12.6 / Ammonia 11.4

- Do not allow any excess cleaners to sit on the floor for an extended period of

time. This includes any pre-moistened pads or mopping devices.

- Any/all cleaners that have drip or left any residue after the cleaning and maintenance schedule should be removed immediately.

- NEVER wet -mop, damp mop, or use STEAM CLEANING MACHINES.

- Do not use oil soaps, liquid or paste wax products, or other household cleaners that contain SURFACTANTS such as citrus oils, lemon oil, tung oil, silicon, or ammonia. In addition to potentially voiding your warranty, the use of these and similar products will harm the long-term performance of your floor and may also affect its re-coat ability.

- Do not use 2-in-1 cleaners with polish that may contain acrylics or urethane polish to restore gloss. In addition to potentially voiding your warranty, these may produce unsatisfactory results and will void your warranty.

- Remove spills promptly using a soft cloth and cleaning products listed above.

- Keep pets' nails trimmed and paws clean and free of dirt, gravel, grease, oil, and stains.

- Due to the natural characteristics of resilient flooring and UV Light exposure, area rugs and/or furniture will take on a different color shading if window treatments and/or seasonal changes may occur to limit those, moving the layout of your room is recommended. When moving furniture, proper floor protection (Ram Board) and other similar airlift style equipment (NEVER use Hard Plastic Glides).

- Shoes: Take off all work boots with any metal, hard plastic runner style shoes, golf shoes, cleats, and high heels at all entries; these shoes may track in stone and debris, which adds an improper point load that may damage the visual appearance of any flooring.

Attic stock: Please always keep at least one box or partial box for the future in the event something happens beyond anyone's control.